

- “One Stop Shop” for all trade customer information
- New policy explanations
- 24-48 hour service scheduling
- Product specification, installation, and accessory information

Trade Customer Support Line

Phone: 1-866-665-4677 (JA only)

Hours: M-F: 8am -8pm EST
(local market time)

- “One Stop Shop” for all consumer information
- Product Feature/Benefit information
- Accessory and specification questions
- Installation assistance
- General product, use and care, or service information

Consumer Concierge Line

Phone: 1-800-JENN-AIR (536-6247)

Hours: M-F: 8am -8pm EST
SAT: 8:30am – 5pm EST